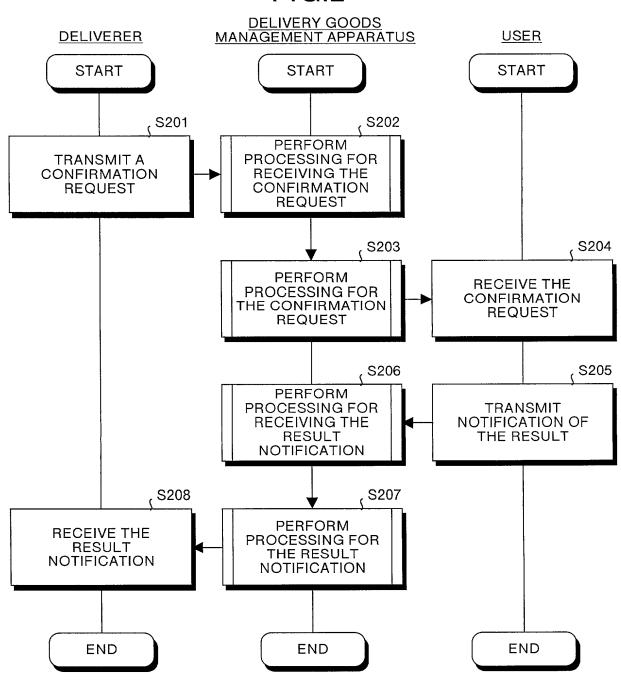
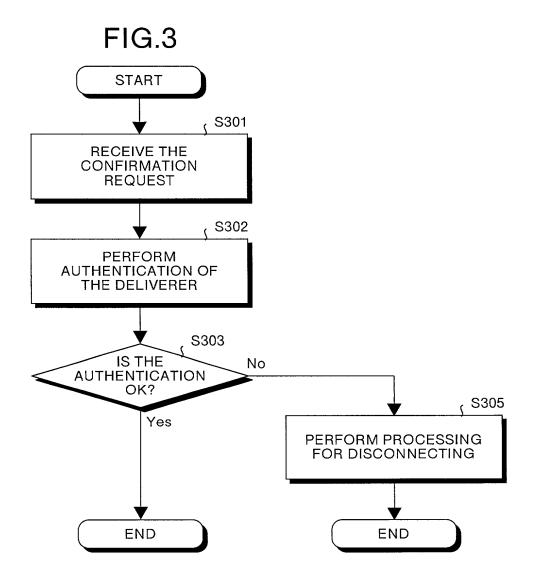
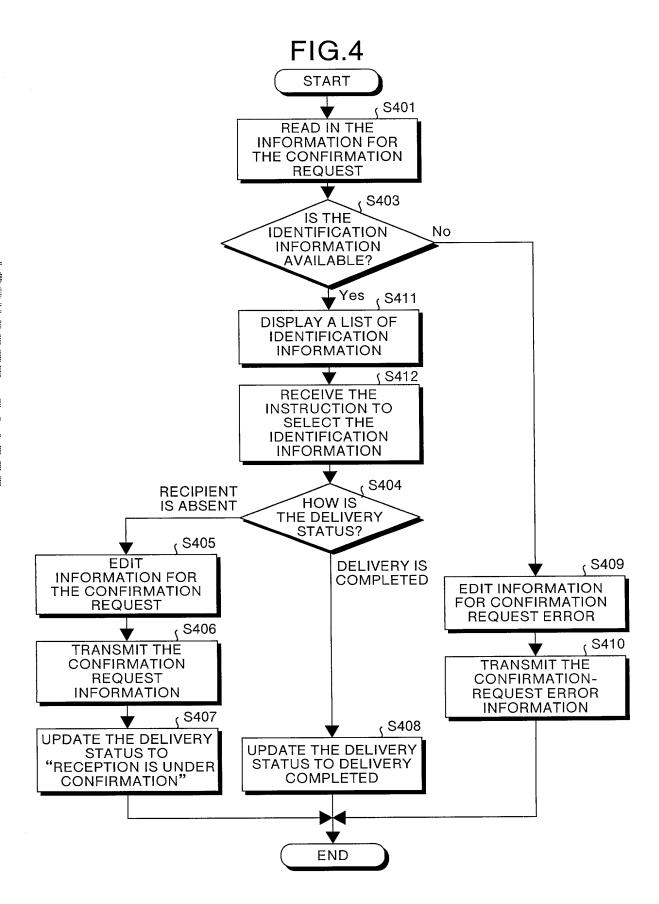
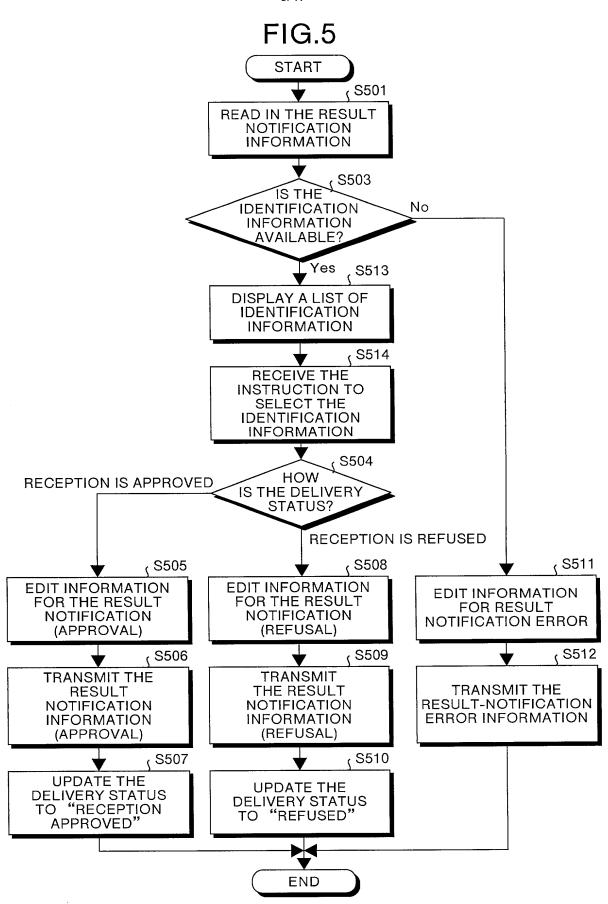


FIG.2









USER ID	NAME	ADDRESS	TELEPHONE NUMBER	MAIL ADDRESS	PASSWORD
s1	SATO	KAWASAKI-SHI, NAKAHARA-KU, KAMIKONAKA 1-1-1	090-1111-1111	sato@ s1.co.jp	s1s1s1
s2	SUZUKI	YOKOHAMA-SHI, KOHOKU-KU, SHIN- YOKOHAMA 2-2-2	090-2222-2222	suzuki@ s2.co.jp	s2s2s2

DELIVERER ID	NAME	TELEPHONE NUMBER	MAIL ADDRESS	PASSWORD
t1	TANAKA	090-3333-3333	tanaka@ s1.co.jp	t1t1t1

					801
DELIVERY GOODS IDENTIFICATION INFORMATION	ITEM NAME	CLIENT ID	RECIPIENT ID	DELIVERER ID	DELIVERY STATUS
111-1111-1111	воок	s1	s2	t1	UNDER DELIVERY
					802
DELIVERY GOODS IDENTIFICATION INFORMATION	ITEM NAME	CLIENT ID	RECIPIENT ID	DELIVERER ID	DELIVERY STATUS
111-1111-1111	воок	s1	s2	t1	RECEPTION IS UNDER CONFIRMATION
					803
DELIVERY GOODS IDENTIFICATION INFORMATION	ITEM NAME	CLIENT ID	RECIPIENT ID	DELIVERER ID	DELIVERY STATUS
111-1111-1111	воок	s1	s2	t1	RECEPTION APPROVED
					804
DELIVERY GOODS IDENTIFICATION INFORMATION	ITEM NAME	CLIENT ID	RECIPIENT ID	DELIVERER ID	DELIVERY STATUS
111-1111-1111	воок	s1	s2	t1	RECEPTION REFUSED
					805
DELIVERY GOODS IDENTIFICATION INFORMATION	ITEM NAME	CLIENT	RECIPIENT ID	DELIVERER ID	DELIVERY STATUS
111-1111-1111	воок	s1	s2	t1	DELIVERY CONPLETED

901 ر

905 ر

ENTER THE DELIVERER ID AND PASSWORD.

DELIVERER ID: t1
PASSWORD: xxxxxx

THE RECIPIENT HAS APPROVED THE RECEPTION OF THE DELIVERY GOODS.

PUT THE DELIVERY
GOODS IN THE BOX SPECIFIED
BELOW.

BOX NUMBER: 101 (SUZUKI)

902 ر

906 ر

SPECIFIED IDENTIFICATION INFORMATION 111-1111-1111

THE RECIPIENT HAS REFUSED THE RECEPTION OF THE DELIVERY GOODS.

BRING IT BACK.

903

907

DELIVERY GOODS INFORMATION IDENTIFICATION INFORMATION:
111-1111-1111

ITEM NAME : BOOK CLIENT : SATO RECIPIENT : SUZUKI

SPECIFY THE DELIVERY STATUS.

COMPLETED

*ABSENCE

THERE ARE NO DELIVERY GOODS HANDLED BY THE DELIVERER "TANAKA".

, 904

908

RECEPTION OF THE DELIVERY
GOODS IS UNDER
CONFIRMATION.
WAIT FOR AN INSTRUCTION.

WE HAVE SUCCESSFULLY ACCEPTED THE MESSAGE THAT THE DELIVERY HAS BEEN COMPLETED.

1001 ر

1005 ر

FROM: DELIVERY MANAGEMENT CENTER

SUB: REQUEST TO CONFIRM RECEPTION OF THE DELIVERY GOODS

WE ARE ASKED TO DELIVER THE DELIVERY GOODS TO MR. SUZUKI. PLEASE CONFIRM ITS RECEPTION.

*SHIFT TO THE SCREEN OF RECEPTION CONFIRMATION

THANK YOU FOR THE CONFIRMATION.

WE HAVE PUT THE DELIVERY GOODS IN THE BOX SPECIFIED BELOW.

BOX NUMBER: 101 (SUZUKI) SECRET NUMBER: 1234

1002 ر

1006

PLEASE ENTER THE RECIPIENT ID AND PASSWORD.

RECIPIENT ID: s2 PASSWORD: xxxxxx DELIVERY GOODS INFORMATION
DELIVERY GOODS
IDENTIFICATION INFORMATION:

ITEM NAME : BOOK CLIENT : SATO RECIPIENT : SUZUKI

111-1111-1111

PLEASE SPECIFY HOW TO HANDLE THE DELIVERY GOODS. RECEPTION IS APPROVED * RECEPTION IS REFUSED

1003 ر

1007 ر

SPECIFIED IDENTIFICATION INFORMATION 111-1111-1111 THANK YOU FOR THE CONFIRMATION.

WE TAKE BACK THE DELIVERY GOODS.

1004

1008 ر

DELIVERY GOODS INFORMATION DELIVERY GOODS IDENTIFICATION INFORMATION:

111-1111-1111 ITEM NAME: BOOK CLIENT: SATO RECIPIENT: SUZUKI

PLEASE SPECIFY HOW TO HANDLE THE DELIVERY GOODS.
*RECEPTION IS APPROVED
RECEPTION IS REFUSED

WE HAVE NO DELIVERY GOODS FOR MR. SUZUKI.

1101 ر

FROM: DELIVERY MANAGEMENT
CENTER
SUB: NOTIFICATION ON
RECEPTION REFUSAL OF THE
DELIVERY GOODS

TO MR. SATO
WE ARE SORRY TO INFORM YOU
THAT THE DELIVERY GOODS
REQUESTED BY YOU HAVE BEEN
REFUSED BY THE RECIPIENT.

1102 ر

THE INFORMATION FOR THE DELIVERY GOODS MAY BE WRONG.
PLEASE CONFIRM THE INFORMATION.

DELIVERY GOODS INFORMATION
DELIVERY GOODS
IDENTIFICATION INFORMATION:
111-1111-1111
ITEM NAME: BOOK
RECIPIENT: SUZUKI
ADDRESS: YOKOHAMA-SHI,
KOHOKU-KU,
SHIN-YOKOHAMA 2-2-2

1103 ر_

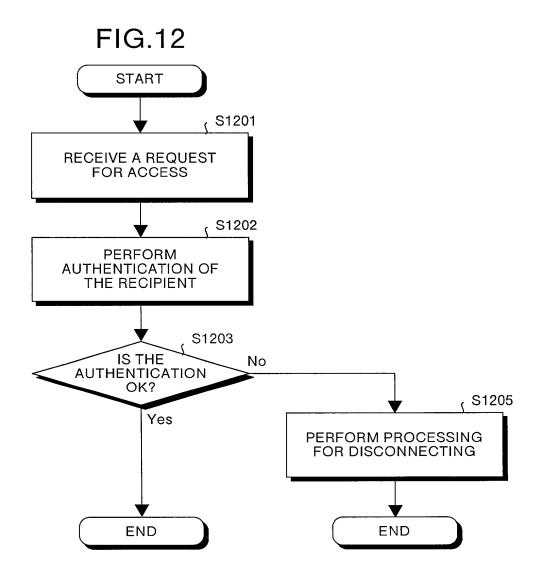
FROM: DELIVERY MANAGEMENT CENTER

SUB: NOTIFICATION ON COMPLETION OF THE DELIVERY OF THE DELIVERY GOODS TO MR. SATO

WE ARE PLEASED TO INFORM YOU THAT THE DELIVERY OF THE DELIVERY GOODS REQUESTED BY YOU HAS BEEN COMPLETED.

DELIVERY GOODS INFORMATION
DELIVERY GOODS
IDENTIFICATION INFORMATION:
111-1111-1111
ITEM NAME: BOOK
RECIPIENT: SUZUKI

ADDRESS: YOKOHAMA-SHI, KOHOKU-KU, SHIN-YOKOHAMA 2-2-2



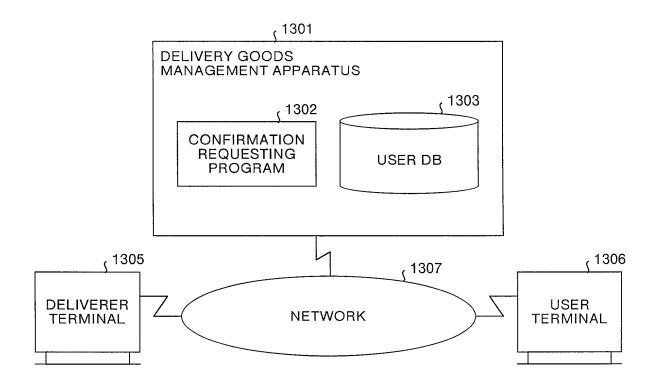


FIG.14

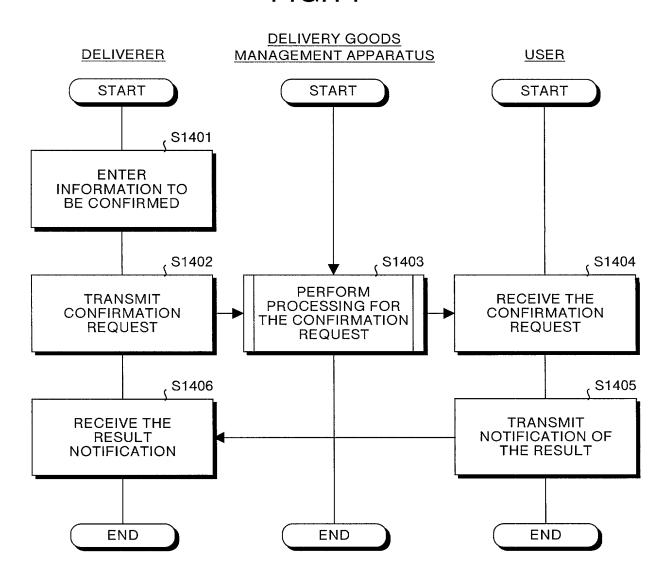


FIG.15

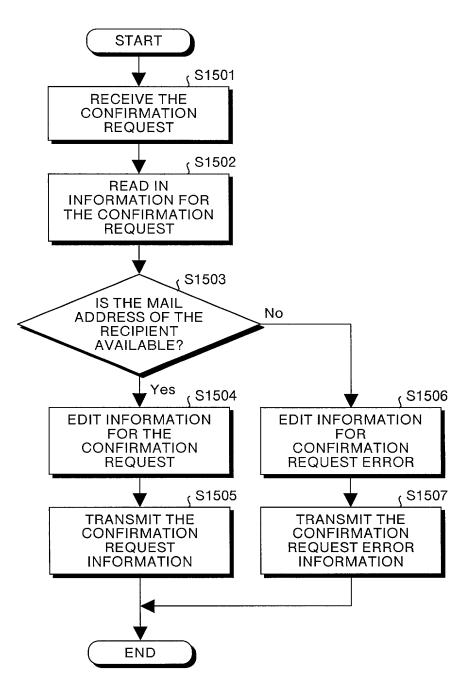


FIG.16

1601			
NAME	ROOM NUMBER	TELEPHONE NUMBER	MAIL ADDRESS
SATO	505	090-1111-1111	sato@ s1.co.jp
SUZUKI	606	090-2222-2222	suzuki@ s2.co.jp

1701 ر

1703 ر

ENTER THE ROOM NUMBER AND NAME OF THE RECIPIENT WHO IS ABSENT.

> ROOM NUMBER: 606 NAME: SUZUKI

THE DELIVERY GOODS
INFORMATION IS
SUCCESSFULLY NOTIFIED.

1702 رے

۱۱ رے

ENTER THE DELIVERY GOODS INFORMATION FOR MR. SUZUKI IN #606

FROM: TANAKA, DELIVERER OF ABC TRANSPORT FIRM SUB: REQUEST TO CONFIRM RECEPTION OF DELIVERY GOODS

WE ARE ASKED TO DELIVER THE DELIVERY GOODS TO YOU.
PLEASE CONFIRM THE RECEPTION.

DELIVERY GOODS INFORMATION IDENTIFICATION INFORMATION:
111-111-1111

ITEM NAME: BOOK CLIENT: SATO RECIPIENT: SUZUKI

WE WOULD LIKE TO ASK YOU TO NOTIFY US OF THE RESULT OF CONFIRMATION BY TELEPHONE OR E-MAIL.

TELEPHONE NUMBER: 090-3333-3333

MAIL ADDRESS: tanaka@t1.co.jp

* NOTIFICATION CORRECTION CANCELLATION

1704 ر

NOTIFICATION DESTINATION
OF THE DELIVERY GOODS
INFORMATION
CORRESPONDING TO THE
ROOM NUMBER AND NAME IS
NOT REGISTERED.
CONFIRM AND ENTER THEM
AGAIN.

1801 رے

1802 رے

FROM: TANAKA, DELIVERER OF ABC TRANSPORT FIRM SUB: REQUEST TO CONFIRM RECEPTION OF DELIVERY GOODS

WE ARE ASKED TO DELIVER THE DELIVERY GOODS TO YOU.
PLEASE CONFIRM THE RECEPTION.

DELIVERY GOODS INFORMATION IDENTIFICATION INFORMATION: 111-1111-1111

ITEM NAME : BOOK CLIENT : SATO RECIPIENT : SUZUKI

WE WOULD LIKE TO ASK YOU TO NOTIFY US OF THE RESULT OF CONFIRMATION BY TELEPHONE OR E-MAIL.

TELEPHONE NUMBER: 090-3333-3333

MAIL ADDRESS: tanaka@t1.co.jp

*REPLY BY E-MAIL REPLY BY TELEPHONE I AM PLEASED TO RECEIVE THE DELIVERY GOODS SPECIFIED BELOW. PUT IT IN THE BOX BELOW, PLEASE.

> BOX NUMBER: 606 SECRET NUMBER: 1234

<ITEM NAME : BOOK <CLIENT : SATO <RECIPIENT : SUZUKI

1803 ر

I AM SORRY THAT I DO NOT RECEIVE THE DELIVERY GOODS SPECIFIED BELOW. I THINK SOMETHING MUST BE WRONG, SO TAKE IT BACK, PLEASE.